



Boyer Lounge

Position Overview

Volunteers in Boyer Lounge greet and assist patients and their family members and serve as liaisons to facilitate communication between the surgery staff and patient families. Volunteers provide directions, assist with pagers, transport patients/customers as needed and enhance the general comfort and wellbeing of patients and family members.

Why is this area important?

Waiting for a loved one to come out of surgery can be difficult for family members. Volunteers in Boyer Lounge provide families with a welcoming and comforting atmosphere to help make the experience as pleasant and stress-free as possible.

Volunteer Shifts: Monday-Friday, 7 – 10 a.m. or 10 a.m. – 1 p.m.

Minimum Requirements

Volunteers must attend an annual in-service training and comply with patient/resident confidentiality requirements, organizational and departmental policies and procedures and federal, state and local laws. It is also important for volunteers to read, understand and exemplify Winona Health's Mission, Vision, Values and Behavioral Standards.

Additional Qualifications

- Excellent communication and listening skills
- Ability to push wheelchair long distances
- Friendly, people person
- Organized
- Comfortable working with multiple people/groups
- Ability to keep a tidy work station
- Comfortable working in small spaces with birds
- Demonstrate service excellence

Thank you for considering this volunteer opportunity. If you are interested in becoming a Winona Health Volunteer, please complete an application online at winonahealth.org/volunteer or call the Volunteer Office at 507.474.3328.



www.winonahealthfoundation.org/volunteer 507.474.3328