



Glady D. Miller Gift Shop

Position Overview

Volunteers perform the day-to-day business activities in the Glady D. Miller Gift Shop. The gift shop is stocked with beautiful and unique gifts including toys, glassware, cards, candy, jewelry, kitchen items, clothing and fresh floral arrangements. All proceeds go toward projects to benefit patients and visitors or toward scholarships for students pursuing healthcare careers.

Why is this area important?

The Glady D. Miller Gift Shop provides an opportunity for visitors to purchase gifts to celebrate a new arrival, to cheer up a patient -- or for any occasion unrelated to hospitalization. Gift shop volunteers make an important impression on visitors by providing help with choosing a gift or simply by offering a kind word or friendly smile.

Volunteer Shifts: Monday - Friday, 8:30 a.m. – 4:00 p.m.

Minimum Requirements

Volunteers must attend an annual in-service training and comply with patient/resident confidentiality requirements, organizational and departmental policies and procedures and federal, state and local laws. It is also important for volunteers to read, understand and exemplify Winona Health's Mission, Vision, Values and Behavioral Standards.

Additional Qualifications

- Proficient in point-of-sale systems
- Ability to operate credit card machine and cash register
- Comfortable bending, kneeling, standing for long periods of time
- Strong Communication Skills
- Friendly, people person
- Organized
- Ability to solve problems and multitask
- Comfortable with a changing work
- Attention to detail
- Enjoy working in retail
- Able to learn and retain information on various products
- Demonstrate service excellence

Thank you for considering this volunteer opportunity. If you are interested in becoming a Winona Health Volunteer, please complete an application online at winonahealth.org/volunteer or call the Volunteer Office at 507.474.3328.



www.winonahealthfoundation.org/volunteer 507.474.3328