



# Hospice

## **Position Overview**

Volunteers provide compassionate respite care and emotional and spiritual support to individuals living with a terminal illness and their families during the end-of-life journey.

## **Why is this area important?**

Hospice volunteers provide a meaningful service to families during a difficult time. Volunteers connect with patients and their families offering support and encouragement and assisting with household tasks, errands, meal preparation or planning. They also may simply be present to listen to memories or feelings.

**Volunteer Shifts:** Flexible shifts available

## **Minimum Requirements**

Volunteers must attend an annual in-service training and comply with patient/resident confidentiality requirements, organizational and departmental policies and procedures and federal, state and local laws. It is also important for volunteers to read, understand and exemplify Winona Health's Mission, Vision, Values and Behavioral Standards.

### ***Additional Qualifications***

- Excellent communication and listening skills
- Ability to push a wheelchair
- Friendly, people person
- Organized
- Patient consoling
- Organized
- Comfortable with a changing work environment
- Enjoy working in a patient's home
- Complete simple house hold tasks
- Provide comfort care of the patient such as assisting patient to comfortable positions, reading, writing letters, feeding, back rubs, foot massage, etc.
- Attention to detail
- Ability to multitask
- Demonstrate service excellence

Thank you for considering this volunteer opportunity. If you are interested in becoming a Winona Health Volunteer, please complete an application online at [winonahealth.org/volunteer](http://winonahealth.org/volunteer) or call the Volunteer Office at 507.474.3328.



[www.winonahealthfoundation.org/volunteer](http://www.winonahealthfoundation.org/volunteer) 507.474.3328